



TAGORE MEDICAL COLLEGE & HOSPITAL

Rathinamangalam, Melakkottaiyur Post, Chennai - 600127.


Phone : 044-30101111, Fax : 044-222 5555, Email: tagoremch@gmail.com



Affiliated to the Tamil Nadu Dr.MGR Medical University & Recognized by the Ministry of Health & Family welfare, Govt. of India New Delhi)

Available bandwidth of internet connection in the Institution (Leased line)

≥ 1 GBPS	500 MBPS - 1 GBPS	250 MBPS - 500 MBPS	50 MBPS - 250 MBPS	<50 MBPS
	YES			


DEAN
TAGORE MEDICAL COLLEGE & HOSPITAL
RATHINAMANGALAM, MELAKOTTAIYUR POST,
Chennai-600 127.

AMC Proposal

Q.No: 2024-Dec-QN-13931

Date: 5-Dec-24

To,
M/S. Tagore Medical College & Hospital
Chennai.

Kind Attn: :Dean

Sub: Proposal for Annual Maintenance Contract Face Attendance Systems (2025- 2025)

Dear Sir,

Greetings! Thank you for your choosing our products & services. Please find our AMC proposal for FY 2025.

Commercial Details:

S.No	Item Description	Contract Period	Amount
1	Annual Maintenance Services Contract (AMC) for Face Attendance system – Corporate Standard Plan	01-JAN-2025 to 31-DEC-2025	26,778
2	Software Annual Support Charges Software Backend Support, Bug Fixes, Code Migration, Upgradation, & Exe Management	01-JAN-2025 to 31-DEC-2025	5,000
Sub Total			31,778
GST @ 18%			5,720
Total Amount Including Tax			37,498

Invoice Details

S No	Invoice Date	Invoice Number	Amount	Amount Excluding Taxes	AMC Period (Months)	AMC %	AMC Amount	Company	Devices	Location Details
1	05-May-20	20-21/Sai/3	57,820	47,000	12	16%	7,520	Medical and Hospital	4	1. Pharmacy Left side Serial number- CEZU192960246 Usage- CRRI 2. Physiotherapy Entrance Right Side Serial number- CEZU192960146 Usage- Non Teaching And Phera Medical 3. Physiotherapy inside Left Serial number- AEWD194560089 Usage- Doctors 4. Clg Reception Serial number- CEZU192960134 Usage- Non teching 5. Admin Office Serial number- AEWD194560058 Usage- Doctors
2	22-May-20	20-21/Sai/12	14,455	11,750	12	16%	1,880	Medical and Hospital	1	

AMC Proposal

3	08-Dec-20	20- 21/Sai/173	7,788	4,850	12	16%	776	Medical and Hospital	0	
4	30-May-22	22- 23/Sal/44	20,001	16,950	12	16%	2,712	Medical and Hospital	1	
5	15-Feb-23	22- 23/Sal/344	33,394	28,300	12	16%	4,528	Medical and Hospital	1	
6	26-Apr-23	23- 24/Sal/344	33,394	28,300	12	16%	4,528	Medical and Hospital	2	
7	25-Nov-24	24- 25/Sal/344	109,209	92,550	1	16%	1,234	Medical and Hospital	2	

➤ **Offer Validity & Other details**

- ✓ Payment: 100 % Advance paid before the start of contract.
- ✓ AMC is classified as Contract Work & TDS if applicable can be deducted @ 2% of pre tax order value
- ✓ Kindly issue Purchase order, payments in favor of "DACAM Systems Pvt Ltd"

Thanking and Assuring you of Our Best Services at all times.

Yours truly,
For DACAM Systems Pvt. Ltd,



Ruthuraj
+91-9600081284

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AMC Proposal

➤ **AMC SLA:**

- ✓ Support Issue response time => Same day
- ✓ Support Issue resolution time => Within 3 Days
- ✓ Software/Hardware defects that may need R&D intervention => Within 3 Weeks
- ✓ Training, Reinstallation visits chargeable extra.

➤ **AMC Charge Calculation Methodology:**

- ✓ AMC cycle is from 01-April to 31-March i.e., every financial year.
 - If the warranty ends before the year start then AMC is calculated for the remaining days of the financial year.
 - Eg. Customer invoice is dated on 01-Oct-09 ; Warranty will end at 01-Oct-10; AMC shall be charged for 6 months till 01-Apr-11 & can be extended every year
- ✓ For multiple orders, invoices in the same financial year; the first order is considered for AMC date & further order AMC shall be merged into single AMC contract.
 - Eg. ABC has given first order in 01-Apr-09 & second order in 01-Oct-09; AMC contract shall be done as follows
- ✓ AMC contract shall be from 01-Apr-10 to 01-Apr-11 covering all the materials purchased. For the first order AMC charges are for one year & for the second order the charges are for 6 months as per order date

➤ **General AMC Restrictions (Applicable for all contracts)**

- ✓ AMC contract covers product service alone & all product spare replacement charges extra
- ✓ Onsite visits are charged extra if defects caused due to the following reasons
- ✓ Device has been opened (or) serviced by an unauthorized personal
- ✓ Physical damage of sensors; Optical sensors damage
- ✓ Device damage due to power surge or power fluctuations.
- ✓ Environmental damage due to rain , dust, humidity or direct sunlight
- ✓ Electrical accessories such as cables, adapter, EM locks or other peripherals
- ✓ Wear & Tear, physical damages of cables, accessories.



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RATHINAMANGALAM, MELAKOTTAIYUR POST,
Chennai-600 127.

**Customer Details:**

TAGORE EDUCATIONAL TRUST
 Mr ANIL JENIFER . .
 Tagore Medical College and Hospital
 Rathinamangalam Vandalur, Vandalur To Kelambakkam
 CHENNAI
 TAMIL NADU - 600048

TAX INVOICE

Customer PAN No :
 E-bill email ID : ANILJENIFER@gmail.com
 Customer GST No :
 Bill Sequence No. : 39

Bill Details:

Account No : 209410695
 Bill/Invoice No : 4584172725
 Bill Date : 03-Sep-24
 Bill Period : Quarterly
 Due Date : 20-Sep-24
 Security Deposit : 0
 Credit Limit : 1199999

Previous Balance	Last Payment	Credit/Debit Note Adjustments	Current charges	*Amount due before due date	# Amount due after due date	Due date
Rs. 0.00	Rs. 0.00	Rs. 0.00	Rs. 4,94,125.00	Rs. 4,94,125.00	Rs. 4,94,125.00	20-Sep-24

* Bill is rounded off to nearest rupee.

It Includes Late Payment Fee

Pay your previous bill immediately to avoid disconnection. Pay your current charges by 20-Sep-24 to avoid late payment charges

**Establish Trust
 from the First Ring**

Verified Business Caller ID for Your Business



Tata Teleservices GST No: 33AAACT2438A1ZO

Tata Teleservices PAN Number:

AAACT2438A

How to Pay your Bill**Pay Online with iManage Self Care**

Pay online using payment gateway on: <https://www.tatatelebusiness.com/billpay>
 Login to your iManage Self care account <https://www.tatatelebusiness.com/iManage>

**Payment Slip**

Please attach this slip with your Cheque/DD

Cheque/DD should be payable to "Tata Teleservices Ltd Account No 209410695"



Account No: 209410695	Invoice No: 4584172725	Bill Date: 03-Sep-24	Due Date: 20-Sep-24	Bill Amount: Rs. 4,94,125.00
Cheque/DD No: _____	Dated _____	Bank _____	Branch _____	
Mode of Payment: <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/DD <input type="checkbox"/> E-Payment	Signature _____			

TATA TELESERVICES LTD

State Office Address: Indique Ocean Bay, A-19 & 20, 3rd Floor, SIDCO, Thiru.Vi.Ka Industrial Estate, Guindy, Chennai, Tamil Nadu - 600032

Regd. Office: Tata Teleservices Limited, Jeevan Bharti, Tower 1, 10th Floor, 124, Connaught Circus, New Delhi - 110001. CIN-U74899DL1995PLC066685.

DEAN
TAGORE MEDICAL COLLEGE & HOSPITAL
RATHINAMANGALAM, MELAKOTTAIYUR POST,
Chennai-600 127.

Validity unknown
 Digitally signed by
 MEENA GS
 Date: 2024.09.04 17:36:08 IST

Important Information

1. You can get in touch with us 24 hours a day. Just call 18002661515 (Toll free) or write to us at 1515@tatatel.co.in
2. The SMS rates mentioned are applicable for 1st 100SMS/day. Post 100, SMS would be charged at standard rate (Local 60ps, STD Rs1.20ps/-, ILD Rs.5/-) or tariff rate whichever is higher.
3. It will be deemed that you have accepted this invoice in full in the event you have not lodged any registered complaint with us within 30 days of receipt of this invoice.
4. Downgrade of tariff plan or termination within lock in period may lead to early termination charges, wherever applicable. Please refer to the service agreement clause for more details or you can reach out to 1800 266 1515 or send an e-mail to 1515@tatatel.co.in
5. To know about model calculation of financial implication of tariff plans, please visit our website www.tatatelebusiness.com
6. Credit limit is the sole discretion of TTL. Your credit limit is just an indicator of your monthly usage and in the event your usage exceeds the given credit limit, you are required to pay for all the calls and services that exceed / do not exceed the stated credit limit.
7. Collection policy is updated on our website www.tatatelebusiness.com
8. In case you disconnect our services, we will refund your security deposit, if any, within sixty days of closure of connection. In case of delay, you will earn interest on the security deposit @10% p.a.
9. To avoid unwanted telemarketing calls, register your telephone number in the NDNC Registry - call 1909 or visit <https://www.tatatelebusiness.com/dt-details/>
10. TTSL/TTML has full right to change the terms and conditions applicable to the tariff plans. Please log on to www.tatatelebusiness.com for other conditions applicable.
11. Payment received after due date: Applicable interest would be charged on the payments.
12. Reverse charge mechanism is not applicable
13. It is mandatory to share Invoice(s) No. and *Tax deducted at source (TDS) details ("if applicable) while making payment to ensure correct and timely processing
14. For complaint on billing, service related issues or for termination related query you can reach out to 1800 266 1515 or send a mail to 1515@tatatel.co.in along with mandatory details of disputed account no, invoice no, reason for dispute and documents substantiating the dispute.
15. To change your email for correspondence send an email to 1515@tatatel.co.in with "Change mail" in the subject line. Please include your account No.
16. To receive bills electronically send an email to 1515@tatatel.co.in with "Save trees" in the subject line. Please include your account No.
17. This invoice is system generated and doesn't require any signature.
18. GST - To register/modify GST No. please send request 7 days prior to bill cycle to 1515@tatatel.co.in. Any request will be effective from forthcoming invoice.
19. SEZ Exemption would be applied only upon submission of the requisite documents as per Government norms. Exemption would be effective from forthcoming invoice. For queries, please reach out Account Manager / Relationship manager.
20. Supply meant for supply to SEZ unit or SEZ developer for authorised operations under letter of undertaking without payment of Integrated Tax.
21. As per the section 139A (5) (c) of Income tax Act, it has been mandated to indicate Permanent Account Number (PAN) of both Service Provider & Service Recipient on the invoice. To comply with these regulations, we request you to please provide your PAN details by sending an email to 1515@tatatel.co.in with details of Account No, PAN number & PAN Card copy.
22. If you are not satisfied with our broadband services, you can highlight the matter to our Appellate Officer Prameela G through a letter or write to appellate.tn@tatatel.co.in. Please note that the appellate suit will be operational only between 9:30am to 6:00 pm, Monday to Friday.

Dynamic Credit Limit

A dynamic credit limit is assigned to your account at the sole discretion of TTSL and the same is reviewed periodically based on your usage pattern. Your credit limit is just an indicator and in the event your usage exceeds the given credit limit within a bill cycle, you are required to pay for charges of all the services including the amount which has exceeded the stated limit. Your services may get restricted if your unpaid usage exceeds the credit limit.

Contact us

24 x 7 contact center : 1800 266 1515
Email ID : 1515@tatatel.co.in
Website : www.tatatelebusiness.com

If you are not satisfied with our services, please visit the Contact Us page on our website to get in touch with the right people.


iManage - The Enterprise Self Care

iManage - the enterprise self care portal to help you manage your services like never before! With iManage, you can:

- ▣ Raise and track requests
- ▣ View and pay bills
- ▣ Monitor live usage
- ▣ Manage your inventory of services

And a lot more...
Login to iManage <https://www.tatatelebusiness.com/iManage>

Current Charges Amount is Excluding Exit Charges**Your Nearest Bill Payment Locations for Cheque Collections:**


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TAGORE MEDICAL COLLEGE & HOSPITAL
RATHINAMANGALAM, MELAKOTTAIYUR POST,
Chennai-600 127.

Bill Details

Bill/Invoice No 4584172725
 Account No 209410695
 Service / Product: Managed Enterprise Internet Service
 Bill Plan ILL BILLING PLAN

Tata Tele Number 0004405896644
 Bill Date 03-Sep-24
 Bill Period Quarterly
 HSN 998421
 Po No NA

	Duration (hh:mm:ss)	Number of Units	Amount (Rs.)	Net Charges (Rs.)
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Rental Charges

Bandwidth Adv Charges (ARC) [charges from 15-Sep-24
 to 14-Dec-24]

4,18,750.00 4,18,750.00

Total

4,18,750.00 4,18,750.00

Goods and Services Tax

Central Goods and Services Tax @ 9.0%

37,687.50

State Goods and Services Tax @ 9.0%

37,687.50


Total

75,375.00

Total Current Charges


4,94,125.00

Four Lakhs Ninety-Four Thousand One Hundred Twenty Five Rupees


 TAGORE MEDICAL COLLEGE & HOSPITAL
 RATHINAMANGALAM, MELAKOTTAIYUR POST,
 Chennai-600 127.

Your LeasedLine Details:

CIRCUIT ID	0004405896644
Product Variant	
Type Of Billing	
Percentile Value	
P.O.No.	NA
Link Commissioning Date	30-Jul-21
Bandwidth	1000 Mbps
A Address	Tagore Medical College and Hospital Rathinamangalam Vandalur Vandalur To Kelambakkam,CHEN
A Address1	Rathinamangalam Vandalur
A Address2	Vandalur To Kelambakkam,CHENNAI-600048
B Address	CHENNAI-600048.TAMIL NADU
B Address1	
B Address2	
PARENT CIRCUIT ID	
Change Activity	Upgrade from 1
Service Type	ILL
TRAI Rate	0.00
Annual Rental charges	1675000
Circle	TAMIL NADU


DEAN
TAGORE MEDICAL COLLEGE & HOSPITAL
RATHINAMANGALAM, MELAKOTTAIYUR POST,
Chennai-600 127.

Bill Details

Account No. 209410695
Dual Last Mile

Bill Date 03-Sep-24
Bill Period Quarterly
Due Date 20-Sep-24

Summary of Current Net Charges

Rs.

1) Rental charges	4,18,750.00
2) Usage Charges	0.00
3) Data Usage Charges	0.00
4) Value Added Service Charges	0.00
SubTotal	4,18,750.00
5) One Time Charges	0.00
6) Goods and Services Tax	75,375.00
Total Current Charges	4,94,125.00

Summary of Del Charges

Sl.No	Tata Tele No./Circuit ID	Rental Charges (Rs.)	Usage Charges Voice/VAS(Rs.)	One Time Charges (Rs.)	Goods # and Services Tax (Rs.)	HSN Code	Total Charges (Rs.)
1	0004405896644	4,18,750.00	0.00	0.00	75,375.00	998421	4,94,125.00
Total		4,18,750.00	0.00	0.00	75,375.00	998421	4,94,125.00

Bifurcation of the Goods and Services Tax(Rs.)

Central Goods and Services Tax @ 9.0%

37,687.50

State Goods and Services Tax @ 9.0%

37,687.50

Installation/ Place of Supply:

TAGORE EDUCATIONAL TRUST

Tagore Medical College and Hospital Rathinamangalam Vandalur Vandalur To K


CHENNAI, 600048

CHENNAI

TAMIL NADU - 600048, State Code: 33

Payment Details

Total Payments: Rs.0.00


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